## D-Link

# DES-1004/ DES-1008 10/100 Fast Ethernet Switch 

## User's Guide

## Wichtige Sicherheitshinweise

1. Bitte lesen Sie sich diese Hinweise sorgfältig durch.
2. Heben Sie diese Anleitung für den spätern Gebrauch auf.
3. Vor jedem Reinigen ist das Gerät vom Stromnetz zu trennen. Vervenden Sie keine Flüssig- oder Aerosolreiniger. Am besten dient ein angefeuchtetes Tuch zur Reinigung.
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c - Das Gerät war Feuchtigkeit ausgesetzt.
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## About This Guide

Congratulations on your purchase of the $10 / 100$ Fast Ethernet Switch. This device integrates 100Mbps Fast Ethernet and 10Mbps Ethernet network capabilities in a highly flexible desktop package.

## Purpose

This manual discusses how to install your DES-1004/DES-1008 10/100 Fast Ethernet Switch.

## Terms/Usage

For simplicity, this documentation uses the terms "Switch" (first letter upper case) to refer to the DES- 1004/DES-1008 10/100 Fast Ethernet Switch, and "switch" (first letter lower case) to refer to all Ethernet switches, including the DES-1004/ DES-1008.

For simplicity and brevity, this manual discusses two 10/100 Fast Ethernet Switch models. The DES-1004 is a four port model, and the DES-1008 is an eight port model. These models are similar in every respect except for the number of ports. Therefore, all information provided in this manual is applicable to both, and at particular points, the differentiating elements between them will be mentioned.

## Overview of this User's Guide

- Chapter 1, Introduction. Describes the Switch and its features.
- Chapter 2, Unpacking and Setup. Helps you get started with the basic installation of the Switch.
- Chapter 3, Identifying External Components. Describes the front panel, rear panel and LED indicators of the Switch.
- Chapter 4, Connecting the Switch. Tells how you can connect the DES-1004/ DES-1008 to your Ethernet network.
- Appendix A, Technical Specifications. Lists the technical (general, physical and environmental, and performance) specifications of the Switch.
- Appendix B, RJ-45 Pin Specification. Describes the RJ-45 receptacle/connector and the straight and crossover cable connector.


## 1

## INTRODUCTION

This section describes the features of the DES-1004/ DES-1008, as well as giving some background information about Ethernet/ Fast Ethernet switching technology.

## Fast Ethernet Technology

The growing importance of LANs and the increasing complexity of desktop computing applications are fueling the need for high performance networks. A number of high-speed LAN technologies have been proposed to provide greater bandwidth and improve client/server response times. Among them, Fast Ethernet, or 100Base-T, provides a non-disruptive, smooth evolution from the current 10Base-T technology. The non-disruptive and smooth evolution nature, and the dominating potential market base, virtually guarantee cost effective and high performance Fast Ethernet solutions in the years to come.

100 Mbps Fast Ethernet is a new standard specified by the IEEE 802.3 LAN committee. It is an extension of the 10 Mbps Ethernet standard with the ability to transmit and receive data at 100 Mbps , while maintaining the CSMA/CD Ethernet protocol. Since the 100Mbps Fast Ethernet is compatible with all other 10 Mbps Ethernet environments, it provides a
straightforward upgrade and takes advantage of the company's existing investment in hardware, software, and personnel training.

## Switching Technology

Another approach to pushing beyond the limits of Ethernet technology is the development of switching technology. A switch bridges Ethernet packets at the MAC address level of the Ethernet protocol transmitting among connected Ethernet or Fast Ethernet LAN segments.

Switching is a cost-effective way of increasing the total network capacity available to users on a local area network. A switch increases capacity and decreases network loading by making it possible for a local area network to be divided into different segments which don't compete with each other for network transmission capacity, giving a decreased load on each.

The switch acts as a high-speed selective bridge between the individual segments. Traffic that needs to go from one segment to another is automatically forwarded by the switch, without interfering with any other segments. This allows the total network capacity to be multiplied, while still maintaining the same network cabling and adapter cards.

For Fast Ethernet networks, a switch is an effective way of eliminating problems of chaining hubs beyond the "two-repeater limit." A switch can be used to split parts of the network into different collision domains, making it possible to expand your Fast Ethernet network beyond the 205 meter network diameter limit for 100BASE-TX networks. Switches supporting both traditional 10 Mbps Ethernet and 100 Mbps Fast Ethernet are also ideal for bridging between existing 10Mbps networks and new 100Mbps networks.

Switching LAN technology is a marked improvement over the previous generation of network bridges, which were characterized by higher latencies. Routers have also been used to segment local area networks, but the cost of a router and the setup and maintenance required make routers relatively
impractical. Today's switches are an ideal solution to most kinds of local area network congestion problems.

## Features

The Switches were designed for easy installation and high performance in an environment where traffic on the network and the number of users increase continuously.

The Switches with their small, compact size were specifically designed for small to large workgroups (the 4-port switch for smaller workgroups and the 8 -port for larger workgroups). These Switches can be installed where space is limited; moreover, they provide immediate access to a rapidly growing network through a wide range of user-reliable functions.

The Switches are ideal for deployment with multiple high-speed servers for shared bandwidth 10 Mbps or 100 Mbps workgroups. In 200 Mbps fullduplex mode, any port can provide workstations with a congestion-free data pipe for simultaneous access to the server.

The Switches are expandable by cascading two or more switches together. As all ports support 200 Mbps full duplex, the Switches can be cascaded from any port and to any number of switches.

The Switches are a perfect choice for site planning to upgrade to Fast Ethernet in the future. Ethernet workgroups can connect to the Switches now, and change adapters and hubs anytime later without needing to change the Switches or reconfigure the network.

The Switches combine dynamic memory allocation with store-and-forward switching to ensure that the buffer is effectively allocated for each port; while, data flow is controlled between the transmiting and receiving nodes to guarantee against all possible packet loss.

The Switches are an unmanaged 10/100 Fast Ethernet Switch that offers solutions in accelerating small Ethernet workgroups' bandwidths. Other key features are:

4 or 8 UTP/STP ports (depending on model) all come with auto-negotiation and operate at $10 / 100 \mathrm{Mbps}$ for connection to servers and hubs. All ports can be configured for full or Half-duplex operation.

- Uplink/ MDI-II (media dependent interface) port for uplink to another switch, hub or repeater. Please note that if you are using the uplink port, you will not be able to use port one (1x) because these ports are logically connected.


## Performance features

- Store and forward switching scheme capability to support rate adaptation and ensures data integrity.
- N-way Auto-negotiation for any port. This allows for auto-sensing of speed (10/100 Mbps)and auto-detecting mode (Full-duplex or Halfduplex) thereby providing you with automatic and flexible solutions in your network connections.
- Auto polarity detection for correction of incorrect polarity on the receive twisted pair at each port.
- Data forwarding rate $148,800 \mathrm{pps}$ per port at $100 \%$ of wire-speed for 100 Mbps speed.
- Data forwarding rate $14,880 \mathrm{pps}$ per port at $100 \%$ of wire-speed for 10 Mbps speed.
- Data filtering rate eliminates all error packets, runts, etc. at 148,800 pps per port at $100 \%$ of wire-speed for 100 Mbps speed.
- Data filtering rate eliminates all error packets, runts, etc. at $14,880 \mathrm{pps}$ per port at $100 \%$ of wire-speed for 10 Mbps speed.
- 8 K active MAC address entry table per device with self learning and table aging.
- 8 MB packet buffer per device.


# UNPACKING AND SETUP 

This chapter provides unpacking and setup information for the Switches.

## Unpacking

Open the shipping carton of the Switch and carefully unpack its contents. The carton should contain the following items:

- One DES-1004 or DES-1008 10/100 Fast Ethernet Switch
- One AC power cord
- This User's Guide
- Four rubber feet with adhesive backing
- Wall Mount Kit (DES-1004 only) which includes: two tapping screws and two plastic anchors

If any item is found missing or damaged, please contact your local D-Link Reseller for replacement.

## Setup

The setup of the Switch can be performed using the following steps:

- The surface must support at least 1.2 Kg for the DES-1004 and 2.5 KG for the DES-1008.
- The power outlet should be within 1.82 meters (6 feet) of the device.
- Visually inspect the power cord and see that it is fully secured to the AC power connector.
- Make sure that there is proper heat dissipation from and adequate ventilation around the Switch. Do not place heavy objects on the Switch.


## Desktop or Shelf Installation

When installing the Switch on a desktop or shelf, the rubber feet included with the device must be first attached. Attach these cushioning feet on the bottom at each corner of the device. Allow enough ventilation space between the device and the objects around it.


Figure 1 10/100 Fast Ethernet Switch installed on a Desktop or Shelf

## Wall Installation (DES-1004)

The DES-1004 comes complete with a wall mount kit. This kit includes two screws and two plastic anchors. For a proper placement on the wall, follow these steps:

- Select a site that is free of obstructions from other equipment or devices. Consider the following points for site selection:
$\diamond$ The Switch should be placed high enough where LED indicators can be observed and cable and power connections can be made.
$\diamond$ Moreover, decide whether you would like the Switch to point with the front panel facing either up or down.
- Drill two holes into the wall with the same distance as the screw support holes located on the bottom of the Switch. Do not drill these holes too deep.
- Insert the plastic anchors into the holes in the wall and secure them with gentle taps of a hammer.
- Screw in the screws provided with the wall mount kit into the plastic anchors. Do not insert the screws with excessive torque. Note that the screw's head along with a small portion of the screw's body should be sticking out.
- Gently, place the Switch onto the wall with the front panel facing up or down by sliding the screws into the provided slots.
- Make all power and network connections at this time, see Connecting the Switch.


## Rack Installation (DES-1008)

The DES-1008 can be mounted in an EIA standard size, 19-inch rack, which can be placed in a wiring closet with other equipment. The mounting brackets for the DES-1008 are an optional item and must be purchased separately from your local re-seller. To install, attach the mounting brackets on the switch's front panel (one on each side) and secure them with the screws provided.


Figure 2A. Attaching the mounting brackets to the 10/100 Fast Ethernet Switch (for DES-1008)

Then, use the screws provided with the equipment rack to mount the Switch in the rack.


Figure 2B. Installing the DES-1008 Switch in an equipment rack

## Power on

## DES-1004

The DES-1004 Switch can be used with AC power sources 100-240 VAC, $50-60 \mathrm{~Hz}$. To turn the Switch on, plug one end of the power cord into the AC power connector of the Switch and the other end into the local power source outlet. The Switch's power supply will adjust to the local power source automatically and may be turned on without having any or all LAN segment cables connected.

## DES-1008

The DES-1008 Switch can be used with AC power sources 100-240 VAC, $50-60 \mathrm{~Hz}$. The power switch is located at the rear of the unit adjacent to the AC power connector and the system fan. To turn the Switch on, press the power switch to the on or " 1 " position. The Switch's power supply will adjust to the local power source automatically and may be turned on without having any or all LAN segment cables connected.

## LED Indicators

After the switch is turned on, the LED indicators should respond as follows:

- All of the LED indicators will blink momentarily. This blinking of the LED indicators represents a reset of the system.
- The FDX/Col LED indicators blink from yellow to green.
- The power LED indicator will remain ON.


## Power Failure

As a precaution, the Switch should be turned OFF in case of a power failure. For the DES-1004, disconnect the power cord from the local power source, and for the DES-1008, press the power switch to the off or " 0 " position. When power is resumed, turn the Switch ON. At all times, avoid leaving the Switch ON after the occurrence of a power failure.

# IDENTIFYING External Components 

This chapter describes the front panel, rear panel and LED indicators of the Switch.

## Front Panel

The front panel of the Switch consists of 4 (10/100 Mbps MDI-X) ports-DES-1004 or 8 (10/100 Mbps MDI-X) ports- DES-1008, 1 Uplink (MDIII) port and LED indicators. A description of the ports appear in the Introduction of this User's Guide (see Features, Chapter 1).


Figure 3 Front panel view of the DES-1004 Switch


Figure 4 Front panel view of the DES-1008 Switch

## The DES-1008 Cable Organizer

As an added feature, the DES-1008 is equipped with a cable organizer. The cable organizer is located in the front panel to the right of the ports and draws down when pulled from the top (see Figure 4). You can use it for all your wire runs from the ports to the devices where final connections will be made. This feature is not part of the DES-1004. The extra value of the cable organizer will be seen when all cables are laid out in a neat, orderly arrangement. It may be wise to identify your cables by labeling them. This will help you from accidentally crossing cables and/or making improper connections.

## Rear Panel

## DES-1004

The rear panel of the DES-1004 consists an AC power connector. The system fan for the Switch is located at the side of the device.


Figure 5 Rear panel view of the DES-1004 switch

## DES-1008

The rear panel of the DES-1008 consists of a power switch, an AC power connector and a system fan.


Figure 6 Rear panel view of the DES-1008 switch

- System Fan. This fan is used to circulate air inside the Switch and also to dissipate heat. The sides of the system also provide heat vents to serve the same purpose. Do not block these openings, and leave adequate space at the rear and sides of the Switch for proper ventilation. Be reminded that without proper heat dissipation and air circulation, system components might overheat, which could lead to system failure.
- AC Power Connector. This is a three-pronged connector that supports the power cord. Plug in the female connector of the provided power cord into this connector, and the male into a power outlet. Supported input voltages range from $100 \sim 240$ VAC at $50 \sim$ 60 Hz .
- Power Switch. (DES-1008 only) This turns the Switch on and off. To turn on the system, press the switch to the " 1 " position; to turn off, press the switch to the " 0 " position. Note that on the DES-1004 a power switch is not provided.


## LED Indicators

The LED indicators of the Switch include Power, 100 M , Link/Act (Link/Activity) and FDX/Col (Full-duplex/Collision). The LED indicators are used to facilitate monitoring and troubleshooting of the Switch. The following shows the LED indicators for the Switch along with an explanation of each indicator.


Figure 7 The DES-1004 Switch LED indicators


Figure 8 The DES-1008 Switch LED indicators

- Power. This indicator operates when the Switch is turned on. If this indicator is not lit, check the AC power connector to ensure proper insertion of the power cord and that the power switch is turned ON.
- 100 M . The LED indicator lights green when a 100 Mbps device is connected to a respective port or the uplink port. If a 10 Mbps device
is connected to a respective port or the uplink port, the LED indicator is OFF.
- Link/Act. These LED indicators are lighted up green when there is a secure connection (or link) to a device at any of the ports. The LED indicators blink green whenever there is reception or transmission (i.e. Activity-Act) of data occurring at a port.
- FDX/Col. This LED indicator is green when a respective port is in full duplex (FDX) mode. Otherwise, it is OFF for half duplex (HDX) operations. It blinks yellow when collisions are occurring on the respective port.


## 4

## Connecting The SWITCH

This chapter describes how to connect the DES-1004/ DES-1008 to your Fast Ethernet network. In each of the following figures, the DES-1008 is shown; however, similar cable connections can be attained on the DES-1004 because of product similarities.

## PC to Switch

A PC can be connected to the Switch via a two-pair Category 3, 4, 5 UTP /STP straight cable. The PC (equipped with a RJ-45 10/100 Mbps jack) should be connected to any of the four ports ( $1 \mathrm{x}-4 \mathrm{x}$ ) for the DES-1004 or eight ports $(1 \mathrm{x}-8 \mathrm{x})$ for the DES-1008.

DES-1008 10/100 SWITCH


Figure 9 DES-1008 Switch connected to a PC or Workstation

The LED indicators for PC connection are dependent on the LAN card capabilities. If LED indicators are not illuminated after making a proper connection, check the PC's LAN card, the cable, Switch conditions and connections.

The following are LED indicator possibilities for a PC to Switch connection:

1. The 100 M LED indicator comes on for a 100 Mbps and stays off for 10 Mbps .
2. The Link/Act LED indicator illuminates upon hookup.
3. The FDX/Col LED indicator depends upon LAN card capabilities.

## Hub to Switch

A hub (10 or 100 Base-T) can be connected to the Switch via a two-pair Category 3, 4, 5 UTP/STP straight cable. The connection is accomplished from the hub's uplink (MDI-II) port to any of the Switch's (MDI-X) ports: $1 \mathrm{x}-4 \mathrm{x}$ for the DES-1004 or $1 \mathrm{x}-8 \mathrm{x}$ for the DES-1008.

## DES-1008 (5WTCH)



Figure 10 DES-1008 Switch connected to a 10 or 100Base-TX Hub

## 10Base-T Hub

For a 10 Base-T hub, the Switch's LED indicators should illuminate the following:

- 100 M LED speed indicator is $O F F$.
- Link/Act indicator is $O N$.
- FDX/Col indicator is OFF.


## 100Base-TX Hub

For a 100Base-TX hub, the Switch's LED indicators should illuminate the following:

- 100 M LED speed indicator is $O N$.
- Link/Act is $O N$.
- FDX/Col LED indicator is OFF.


## Hub without Uplink (MDI-II) port

If a hub is not equipped with an uplink (MDI-II) port, then connection can be made using either straight cable or crossover cable (see Appendix A, Technical Specifications for cable requirements).


Figure 11 DES-1008 Switch connected to a Hub without uplink (MDIII) port using the Straight or crossover cable option

## Using straight cable

When using straight cable, The connection can be made from the uplink (MDI-II) port of the Switch to any port of the Hub (see figure 11).

## Using crossover cable

When using crossover cable, the connection can be made from any ( $1 \mathrm{x}-8 \mathrm{x}$ ) port of the Switch to any port of the Hub (see figure 11).

## Switch to Switch (other devices)

The Switch can be connected to another switch or other devices (routers, bridges, etc.) via a two-pair Category 3, 4, 5 UTP/STP straight or crossover cable.

```
DES-100B (SWITCH A)
```



Figure 12 DES-1008 Switch to switch connection using the straight or crossover cable options.

## Using straight cable

When using straight cable, this is done from the uplink (MDI-II) port of the Switch (Switch A) to any of the 10 Mbps or 100 Mbps (MDI-X) port of the other switch (switch B) or other devices (see figure 12).

## Using crossover cable

When using crossover cable, this is done from any (MDI-X) port of the Switch (Switch A) to any of the 10 Mbps or 100 Mbps (MDI-X) port of the other switch (switch B) or other devices (see figure 12).

Switch A's LED indicators for the respective connected ports are as follows:

- 100 M is ON for 100Base-TX, otherwise OFF.
- Link/Act is ON.
- FDX/Col depends on the connected switch or other device.


# TECHNICAL Specifications 

## General

| Standards: | IEEE 802.3 10Base-T Ethernet <br> IEEE 802.3u 100 Base-TX Fast Ethernet |
| :--- | :--- |
|  | ANSI/IEEE Std 802.3 Nway auto-negotiation <br> IEEE 802.3 Frame types: Transparent <br> IEEE 802.3 MAC layer frame size: 64-1518 Bytes |
| Protocol: | CSMA/CD |
| Data Transfer Rate: | Ethernet: <br> 10 Mbps (half duplex) <br> 20 Mbps (full duplex) |
| Topology: | Star |

## General

| Network Cables: | 10BaseT: <br> 2-pair UTP Cat. 3,4,5 (100 m) <br> EIA/TIA- 568 100-ohm STP (100 m) <br> 100Base-TX: <br> 2-pair UTP Cat. 5 (100 m) <br> EIA/TIA-568 100-ohm STP (100 m) |
| :---: | :---: |
| Number of Ports: | DES-1004: $4 \times 10 / 100 \mathrm{Mbps}$ ports DES-1008: $8 \times 10 / 100 \mathrm{Mbps}$ ports |
| Media Interface Exchange: | MDI-II RJ-45 shared with port 1x |

Physical and Environmental

| AC inputs: | $100-240 \mathrm{VAC}, 50 / 60 \mathrm{~Hz}$ (internal universal power supply) |
| :--- | :--- |
| Power Consumption: | 40 watts maximum |
| DC fans: | 1 built-in $40 \times 40 \mathrm{~mm}$ fan |
| Operating Temperature: | $32^{\circ} \sim 122^{\circ} \mathrm{F}\left(0^{\circ} \sim 50^{\circ} \mathrm{C}\right)$ |
| Storage Temperature: | $-22^{\circ} \sim 140^{\circ} \mathrm{F}\left(-30^{\circ} \sim 60^{\circ} \mathrm{C}\right)$ |
| Humidity: | $5 \% \sim 95 \%$ non-condensing |
| Dimensions: | $232 \times 142 \times 43 \mathrm{~mm}(1 \mathrm{U})-\mathrm{DES}-1004$ <br>  |

Physical and Environmental

| Weight: | DES-1004: 1.2 Kg <br> DES-1008: 2.5 Kg |
| :--- | :--- |
| EMI: | FCC Class A, CE Mark Class A, VCCI Class I |
| Safety: | UL (UL 1950), CSA (CSA950), TUV/GS (EN60950) |


| Performance |  |
| :--- | :--- |
| Transmission Method: | Store-and-forward |
| RAM Buffer: | DES-1004: 4 M bytes per device <br> DES-1008: 8 M bytes per device |
| Filtering Address Table: | 8 K entries per device |
| Packet Filtering/Forwarding Rate: | 148,800 pps per port (for 100Mbps) |
| MAC Address Learning: | Automatic update <br> Max age: fixed |

## B

## RJ-45 PIN Specification

When connecting the DES-1004/ DES-1008 Switch to another switch, a bridge or a hub, a modified crossover cable is necessary. Please review these products for matching cable pin assignment.

The following diagram and tables show the standard RJ-45 receptacle/connector and their pin assignments for the switch-to-network adapter card connection, and the straight/ crossover cable for the Switch-toswitch/hub/bridge connection.


The standard RJ-45 receptacle/connector

| RJ-45 Connector pin assignment |  |
| :---: | :---: |
| Contact | Media Direct Interface Signal |
| 1 | Tx + (transmit) |
| 2 | Tx - (transmit) |
| 3 | Rx + (receive) |
| 4 | Not used |
| 5 | Not used |
| 6 | Rx - (receive) |
| 7 | Not used |
| 8 | Not used |

The standard Category 3 cable, RJ-45 pin assignment

The following shows straight cable and crossover cable connection:


Straight cable for Switch (uplink MDI-II port) to switch/Hub or other devices connection


Crossover cable for Switch (MDI-X port) to switch/hub or other network devices (MDI-X port) connection

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## Registration Card

Print, type or use block letters.

| Your name: Mr./Ms |  |  |  |
| :---: | :---: | :---: | :---: |
| Organization: |  |  |  |
| Your title at organization: |  |  |  |
| Telephone: $\qquad$ Organization's full address: $\qquad$ |  |  |  |
|  |  |  |  |
| Country: |  |  |  |
| Date of purchase (Month/Day/Year): |  |  |  |
| Product Model | Product Serial No. | * Product installed in type of computer (e.g., Compaq 486) | * Product installed in computer serial No. |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

(* Applies to adapters only)
Product was purchased from:
Reseller's name:
Telephone:
$\qquad$ Fax:
Reseller's full address: $\qquad$
$\qquad$
$\qquad$
Answers to the following questions help us to support your product:

## 1. Where and how will the product primarily be used?

םHome -Office पTravel םCompany Business םHome Business aPersonal Use
2. How many employees work at installation site?

3. What network protocol(s) does your organization use ?

םXNS/IPX $\square T C P / I P \quad \square D E C n e t ~ \square O t h e r s ~$

## 4. What network operating system(s) does your organization use?

םD-Link LANsmart $\square$ Novell NetWare $\square$ NetWare Lite $\square S C O$ Unix/Xenix $\square P C$ NFS $\square 3 C o m ~ 3+O p e n ~$
-Banyan Vines aDECnet Pathwork aWindows NT םWindows NTAS aWindows '95
-Others
5. What network management program does your organization use ?

पD-View $\square H P$ OpenView/Windows $\square H P$ OpenView/Unix $\square$ SunNet Manager $\square$ Novell NMS
םNetView 6000 पOthers
6. What network medium/media does your organization use ?

DFiber-optics $\square$ Thick coax Ethernet $\square$ Thin coax Ethernet $\square 10 B A S E-T$ UTP/STP
-100BASE-TX $\square 100 B A S E-T 4$-100VGAnyLAN $\square$ Others
7. What applications are used on your network?
$\square$ Desktop publishing $\square$ Spreadsheet $\square$ Word processing $\square C A D / C A M$
$\square$ Database management $\square$ Accounting $\square$ Others $\qquad$
8. What category best describes your company?
$\square$ Aerospace $\square$ Engineering DEducation $\square$ Finance $\square$ Hospital $\square$ Legal $\square$ Insurance/Real Estate $\square$ Manufacturing

- Retail/Chainstore/Wholesale $\square$ Government $\square$ Transportation/Utilities/Communication ロVAR
-System house/company OOther

9. Would you recommend your D-Link product to a friend?

םYes $\square$ No $\square$ Don't know yet
10. Your comments on this product?


